

**UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF CALIFORNIA**

U.S. EQUAL EMPLOYMENT  
OPPORTUNITY COMMISSION,

Plaintiff,

vs.

KAISER FOUNDATION HOSPITALS, aka  
KAISER PERMANENTE, AND DOES 1-10,  
INCL.,

Defendant(s)

Case No.: 3:13-CV-02062-MMA-WVG

**CONSENT DECREE AND ORDER**

[Doc. No. 23]

**I.**

**INTRODUCTION**

Plaintiff U.S. Equal Employment Opportunity Commission (“EEOC” or the “Commission”) and Defendant Kaiser Foundation Hospitals (referred to herein as “Kaiser” or “Defendant”) agree to the entry of this Consent Decree to resolve the EEOC’s Complaint, filed under Title I of the American with Disabilities Act of 1990 (“ADA”), and Title I of the Civil Rights Act of 1991. The EEOC’s complaint alleges that Defendant denied Charging Party David Grandin a reasonable accommodation and subjected him to adverse employment actions of administrative leave without pay and termination on the basis of his disability in violation of Section 102 of the ADA, 42 U.S.C. § 12112.

**II.**

**PURPOSES AND SCOPE OF THE CONSENT DECREE**

A. The Parties to this Consent Decree (“Decree”) are the EEOC and Defendant. This Decree shall be binding on and enforceable against Defendant and its officers, directors, agents, successors, and assigns.

B. The Parties have entered into the Decree for the following purposes:

1. To provide appropriate monetary and injunctive relief;
2. To ensure that Defendant’s employment practices comply with federal law;
3. To ensure a work environment free from disability-based discrimination and retaliation;
4. To ensure training for Defendant’s managers and employees with respect to the law against disability-based discrimination and any subsequent retaliation;
5. To provide an appropriate and effective mechanism for handling complaints of disability-based discrimination and/or retaliation in the workplace; and
6. To avoid expensive and protracted costs incident to this litigation.

C. The geographic scope of this Decree shall be all of Defendant’s facilities within the San Diego Service Area unless otherwise noted. The San Diego Service Area is defined in Attachment B to this Decree. Defendant’s Southern California Region is defined in Attachment C to this Decree.

**III.**

**RELEASE OF CLAIMS**

A. This Decree fully and completely resolves between Defendant and the EEOC all claims that are raised by the EEOC against Defendant in the Complaint filed in the United States District Court, Southern District of California on September 4, 2013, captioned U.S. Equal Employment Opportunity Commission v. Kaiser Foundation Hospitals, aka Kaiser Permanente, et al., Case No. 13-CV-2062-MMA (WVG), (the “Complaint”).



1 **JURISDICTION**

2 A. This Court has jurisdiction over the Parties and the subject matter of this lawsuit.  
3 The Complaint asserts claims that, if proven, would authorize the Court to grant the equitable  
4 relief set forth in this Decree. The terms and provisions of this Decree are fair, reasonable, and  
5 just. This Decree conforms to the Federal Rules of Civil Procedure and the ADA and is not in  
6 derogation of the rights or privileges of any person.

7 B. The Court shall retain jurisdiction of this action during the duration of the Decree  
8 for the purposes of monitoring and entering all orders, judgments, and decrees that may be  
9 necessary to implement the relief provided here.

10 **VII.**

11 **COMPLIANCE AND DISPUTE RESOLUTION**

12 A. The Parties agree that if the EEOC has reason to believe that Defendant has failed  
13 to comply with any provision of this Consent Decree, the EEOC may petition or may bring an  
14 action before this Court to enforce the Decree. Prior to initiating such petition or action, the  
15 EEOC will notify Defendant's legal counsel of record, in writing, of the nature of the dispute.  
16 This notice shall specify the particular provision(s) that the EEOC believes has/have been  
17 breached. Defendant shall have thirty (30) days from receipt of EEOC's notice of the alleged  
18 breach to attempt to resolve or cure the breach.

19 B. The Parties agree to cooperate with each other and use their reasonable efforts to  
20 resolve any dispute referenced in the EEOC notice.

21 C. After thirty days have passed with no resolution or agreement to extend the time  
22 further, the EEOC may petition or bring an action before this Court for compliance with this  
23 Decree. The EEOC may seek all available relief, including, but not limited to, an extension of  
24 the terms of the Decree for such period of time as the Defendant is shown to be in breach of the  
25 Decree.

26 **VIII.**

27 **MONETARY RELIEF**

1           A.       In settlement of all monetary claims asserted in EEOC's Complaint, the  
2 Defendant shall pay a total of Seventy Five Thousand Dollars (\$75,000.00). This payment shall  
3 be referred to as the "Settlement Sum," and shall be paid as follows:

4                   1.       Defendant shall cause to be issued a payroll check to the Charging Party,  
5 David Grandin, in the gross amount of Thirteen Thousand Dollars and No Cents (\$13,000), less  
6 applicable withholdings for federal and state income and employment taxes. The Parties agree  
7 that the payroll check shall be intended to compensate the Charging Party for alleged lost wages  
8 for which the EEOC sought recovery in the Lawsuit. Defendant shall pay the employer's portion  
9 of all federal, state, and local taxes, including but not limited to FICA and FUTA taxes, and such  
10 amounts shall not be deducted from Charging Party's pay roll check. As such, an Internal  
11 Revenue Service ("IRS") Form W-2 shall be issued in connection with this payment; and

12                   2.       Defendant shall cause to be issued a check in the amount of Sixty-Two  
13 Thousand Dollars and No Cents (\$62,000) made payable the Charging Party, David Grandin.  
14 The parties intend that this amount compensates the Charging Party solely for alleged emotional  
15 distress for which the EEOC sought recovery in the Lawsuit. This allocation is based on the  
16 facts and representations made by the EEOC that the Charging Party suffered emotional distress  
17 as a result of the alleged conduct of Defendant. No portion of said sum is to be considered or  
18 intended to compensate the Charging Party for any loss of wages or other income. Accordingly,  
19 an IRS Form W-2 shall not be issued for this check amount, and no deductions will be made  
20 from this sum for federal or state income or employment taxes. However, an IRS Form 1099  
21 shall be issued to the Charging Party for the Settlement Sum less the amount for which a W-2  
22 shall be issued as indicated herein.

23           B.       Charging Party is solely responsible for all tax obligations, including all reporting  
24 and payment obligations that may arise as a consequence of this Agreement and payment of the  
25 Settlement Sum. The Parties further acknowledge that neither Defendants nor any of its  
26 representatives or attorneys, has made any promise, representation or warranty, express or  
27 implied, regarding the tax consequences of any consideration paid to Plaintiff pursuant to this  
28 Agreement.

1 C. Within fifteen (15) business days of the Effective Date, Defendant shall send the  
 2 Settlement checks to Charging Party via certified mail, return receipt requested. Charging Party's  
 3 current address shall be supplied by the EEOC.

4 D. On the same day as when the settlement checks are sent to the Charging Party,  
 5 Defendant shall submit a copy of each check and related correspondence to Anna Park, EEOC  
 6 Regional Attorney at the office address on the caption page of this Decree.

## 7 IX.

### 8 CHARGING PARTY SPECIFIC RELIEF

9 Charging Party's reason for separation shall be amended to "voluntary resignation."  
 10 Charging Party shall direct prospective employers to contact the Kaiser Permanente Human  
 11 Resources Service Center, located in Alameda, California (1-877-457-4772). The Human  
 12 Resources Service Center may contract with a third party provider to respond to reference  
 13 requests. The only information that will be provided to prospective employers by the Human  
 14 Resources Service Center or a third party provider are dates of employment, positions held and,  
 15 if authorized in writing by the employee, the employee's last rate of pay.

## 16 X.

### 17 GENERAL INJUNCTIVE RELIEF

#### 18 A. Discrimination Based on Disability

19 Defendant, its officers, agents, management (including all supervisory employees),  
 20 successors, and assigns of Kaiser Foundation Hospitals San Diego Service Area, including all  
 21 ancillary facilities that comprise the San Diego Service Area (collectively referred to herein as  
 22 "San Diego Service Area") are hereby enjoined from: (a) discrimination against persons on the  
 23 basis of disability; (b) engaging in or being a party to any action, policy or practice that is  
 24 intended or is known to them to have the effect of discriminating against any employee on the  
 25 basis of disability; and (c) creating, facilitating or permitting the existence of a work  
 26 environment that is hostile to employees with disabilities.

#### 27 B. Retaliation

Defendant, its officers, agents, management (including all supervisory employees), successors, and assigns of the San Diego Service Area are hereby enjoined from engaging in, implementing or permitting any action, policy or practice with the purpose of retaliating against any current or former employee or applicant of Defendant, or either of them, because he or she has in the past, or during the term of this Decree: (a) opposed any practice made unlawful under the ADA; (b) filed a charge of discrimination alleging such practice; (c) testified or participated in any manner in any investigation (including without limitation, any internal investigation undertaken by Defendant), proceeding in connection with this case and/or relating to any claim of a violation of the ADA; (d) was identified as a possible witness or claimant in this action; (e) asserted any rights under this Decree; or (f) sought or received any relief in accordance with this Decree.

## XI.

### SPECIFIC INJUNCTIVE RELIEF

#### A. Equal Employment Opportunity Coordinator

1. Within thirty (30) days after the Effective Date, Defendant shall designate De-Lourdes M. Ruiz, a member of Kaiser's Southern California Disability Management Team, to serve as an Equal Employment Opportunity Coordinator ("Coordinator") to implement and monitor Defendant's compliance with the ADA and the provisions of this Decree. The Coordinator's responsibilities shall include:

a. Assisting Defendant in reviewing and/or revising if needed, all proposed revisions to Defendant's disability-based discrimination policies and complaint procedures and the interactive process, accommodations, and disability-based retaliation policies and complaint procedures applicable to employees of San Diego Service Area;

b. Assisting Defendant in reviewing and/or revising, if needed, the application and implementation of its policies prohibiting disability-based discrimination and retaliation, and to adequately engage in an interactive process in response to requests for reasonable accommodation and complaints of disability-based discrimination;

c. Assisting Defendant in training all San Diego Service Area-based

1 employees on policies and procedures relating to disability-based discrimination, retaliation and  
2 the failure to accommodate;

3 d. Reviewing for accuracy and compliance with Defendant's policies  
4 all instances in which management has determined that an employee's medical restrictions  
5 cannot be accommodated in his/her current position;

6 e. Ensuring that in instances in which the removal of an employee  
7 from his or her current position, either for participation in a job search or termination of  
8 employment for reasons other than exhaustion of applicable leaves of absence entitlements, has  
9 been deemed appropriate by management, the Coordinator must consult with the appropriate  
10 member of the San Diego Service Area Executive Leadership Team before permitting action  
11 regarding the employee's removal for his or her current position;

12 f. Assisting Defendant in ensuring that all reports required by this  
13 Decree are accurately compiled and timely submitted; and

14 g. Further ensuring compliance with the terms of this Decree as set  
15 forth herein.

16 B. Performance Evaluations

17 Defendant shall hold San Diego Service Area managers, supervisors, and human  
18 resources personnel responsible for EEO compliance.

19 C. Distribution of Defendant's Policies Against and Complaint Procedures for  
20 Disability Based Discrimination, Failure to Engage in the Interactive Process  
21 and/or to Accommodate a Disability, and Retaliation

22 1. Within sixty (60) days of the Effective Date and for the duration of the  
23 Decree, Defendant shall make available on its intranet its policies against and complaint  
24 procedure for disability-based discrimination and complaint procedure, failure to engage in the  
25 interactive process and/or to accommodate a disability, and retaliation.

26 2. Within sixty (60) days of the Effective Date, Defendant shall distribute a  
27 reaffirmation of its non-discrimination and job accommodation policies and complaint  
28 procedures for disability-based discrimination, failure to engage in the interactive process and/or



1 to accommodate a disability, and retaliation to all of its current employees in the Southern  
2 California Region.

3 3. In connection with the above distribution of the reaffirmation, within  
4 ninety (90) days of the Effective Date, all San Diego Service Area managers will be provided  
5 with a discussion document detailing their responsibilities with respect to disability  
6 accommodation and the interactive process and talking points for discussing disability  
7 accommodation and the interactive process with their employees. Defendant will require all San  
8 Diego Service Area managers certify to their Executive Leadership Team member that they have  
9 complied with this directive.

10 4. For the duration of the Decree, all employees newly hired or transferred  
11 into Disability Management jobs that involve application and/or oversight of disability  
12 accommodation policies and all employees hired, transferred or appointed to the San Diego  
13 Executive Leadership Team shall receive within thirty (30) days of hire or appointment  
14 Defendant's policies and procedures against and complaint procedure for disability-based  
15 discrimination, failure to engage in the interactive process and/or to accommodate a disability,  
16 and retaliation.

17 5. For the duration of the Decree, all employees promoted from non-  
18 managerial to managerial positions shall receive within thirty (30) days of promotion  
19 Defendant's policies against and complaint procedure for disability-based discrimination, failure  
20 to engage in the interactive process and/or to accommodate a disability, and retaliation.

21 D. Training

22 1. Effective January 1, 2016 and for the remaining duration of the Decree,  
23 Defendant shall include in its Annual Compliance Trainings provided to all employees,  
24 information about the ADA and Defendant's policies against and complaint procedure for  
25 disability-based discrimination, failure to engage in the interactive process and/or to  
26 accommodate a disability, and retaliation for its employees.

27 2. Within six (6) months of the Effective Date, Defendant, with the  
28 assistance of the Coordinator, shall provide live, in-person training(s) of at least 2 hours in

duration about its policies against and complaint procedure for disability-based discrimination, failure to engage in the interactive process and/or to accommodate a disability, and retaliation to its Southern California Region Disability Management employees whose jobs involve application and/or oversight of disability accommodation policies and to the San Diego Service Area Executive Leadership Team members.

3. Defendant will maintain a record of all employees who have completed Annual Compliance training.

E. Posting of Notice

Within ten (10) days after the Effective Date and throughout the term of this Decree, Defendant shall post a full-sized copy of the Notice, attached to the Decree as Attachment A, in a clearly visible location frequented by employees (i.e. break rooms or bulletin boards with other employee notices) in each of its facilities in the San Diego Service Area that are operational during the term of the Decree.

F. Accommodation Logs

1. Defendant shall create and maintain a log of all San Diego Service Area employees who have requested a reasonable accommodation, engaged in the interactive process with Disability Management (“the Accommodation Log”), and have been placed in the alternative job search or terminated pursuant to Section X(A)(1)(e) above. The Accommodation Log shall include the following information:

- a. Employee name and nature of impairment, if disclosed by the employee;
- b. Date of the accommodation request(s);
- c. Names and job titles of all persons to whom the request for accommodation was made;
- d. Description of the accommodation(s) requested;
- e. Names and job titles of all persons involved in the interactive process;
- f. Names and job titles of all persons involved in the decision-making process regarding the request for accommodation;
- g. Accommodation(s) provided, if any;

- 1 h. The reason(s) for the decision to provide or refuse any accommodation.
- 2 i. The reason(s) for referral to the alternative job search or termination
- 3 decision;
- 4 j. Names and job titles of all persons involved in or consulted about
- 5 decisions to refer an employee to the alternative job search or to terminate
- 6 employment;
- 7 k. The date of consultation between the Coordinator and a member of the
- 8 Executive Leadership Team to decide whether referral to the alternative
- 9 job search or termination of employment is appropriate;
- 10 l. Names and job titles of Executive Leadership Team members involved in
- 11 the decision-making process; and
- 12 m. Dates of any consultation with external consultants, such as the Job
- 13 Accommodation Network (“JAN”), regarding reasonable accommodation
- 14 of the employee’s limitations, if any, and the names of those persons who
- 15 participated in the consultation.
- 16 2. Defendant shall create and maintain a log of employees whose jobs were
- 17 terminated based on a decision that the employee’s restrictions cannot be reasonably
- 18 accommodated (“the Termination Log”) for reasons other than the exhaustion of applicable
- 19 leaves of absence entitlements. The Termination Log shall include the following information:
- 20 a. Employee name;
- 21 b. Date Interactive Process commenced;
- 22 c. Names and job titles of all persons involved in the interactive process;
- 23 d. Listing (and dates) of all accommodations provided;
- 24 e. The dates of the consultation(s) and names of participants who engaged in
- 25 consultation(s) with external consultants such as the Job Accommodation
- 26 Network (“JAN”) regarding the termination decision, if any;
- 27 f. The reason for the termination decision; and
- 28

- 1 g. The names and job titles of all persons involved in the termination  
2 decision.

3 **XII.**

4 **RECORD KEEPING, REPORTING AND PROVISION OF RECORDS TO THE EEOC**

5 A. Record Keeping

6 Defendant shall work with the Coordinator to establish a record-keeping procedure that  
7 provides for the tracking of complaints about disability-based discrimination, failure to engage in  
8 the interactive process and/or to accommodate a disability, and retaliation in the San Diego  
9 Service Area. The records to be maintained shall include:

10 1. A listing of complaints made to Human Resources and/or Compliance  
11 regarding accommodation issues, disability discrimination issues, and/or retaliation  
12 issues.

13 2. A log of investigations into any complaint about disability-based  
14 discrimination, failure to engage in the interactive process and/or to accommodate a disability,  
15 and/or retaliation for complaining about disability-based discrimination (“the Investigations  
16 Log”). The investigation log shall include the following for each complaint during the reporting  
17 period:

- 18 (1) Name and job title of the complaining party or parties;  
19 (2) Date and form (written, verbal, Hotline) of the complaint;  
20 (3) Name and job title of the alleged offender(s);  
21 (5) The nature of the complaint (i.e. comments, acts, etc.);  
22 (4) Name and job title of the person(s) who conducted the investigation into  
23 the complaint;  
24 (6) The date of the commencement and completion of the investigation;  
25 (7) A brief description of the investigation (i.e. number of persons  
26 interviewed, materials reviewed);  
27 (8) The outcome of the investigation and any action taken; and  
28

- 1 (9) Whether previous disability-based discrimination and/or harassment  
2 complaints had been made regarding the alleged harasser(s)/offender(s).  
3 If so, the log should also include the outcome of the prior investigations.

4 3. All documents generated in connection with any complaint (including  
5 investigations into and resolutions of) made by an employee of San Diego Service Area of  
6 disability-based discrimination, disability-based retaliation, failure to engage in the interactive  
7 process, and/or failure to accommodate a disability for the duration of the Decree;

8 4. All forms demonstrating compliance with the distribution of the  
9 reaffirmation documents referenced in Section XI.D. above.

10 B. Reporting and Provision of Supporting Documentation

11 Defendant shall provide the following reports to the Commission in writing, by mail, or  
12 by facsimile:

13 1. Within ninety (90) days after the Effective Date and semi-annually, as  
14 applicable, for the duration of the Decree, Defendant shall submit to the Commission the  
15 following:

- 16 a. Verification that the Notice (Attachment A) has been posted in compliance  
17 with the Decree;  
18 b. Verification that the reaffirmation has been distributed to all employees in  
19 the Southern California Region;  
20 c. Verification that the reaffirmation has been distributed to and discussed  
21 with employees in the San Diego Service Area;  
22 d. A copy of the reaffirmation and manager discussion document;  
23 e. Verification and signed acknowledgements that all applicable Disability  
24 Management employees and San Diego Executive Leadership Team  
25 members have been trained in compliance with the Consent Decree;  
26 f. A list of all employees verifying that all San Diego Service Area  
27 employees have completed Annual Compliance training during the  
28 reporting period;

1 g. Verification that a record keeping system has been established for the  
2 tracking of complaints of disability-based discrimination and/or failure to  
3 engage in the interactive process and/or to accommodate a disability in the  
4 San Diego Service Area; and

5 h. A copy of Defendant's training materials and schedule of training for the  
6 trainings described in Section XI (D)(2) above.

7 2. Within ninety (90) days of the Effective Date, and every six months for  
8 the duration of the Decree, Defendant shall provide to the EEOC a copy of the Accommodation,  
9 Termination, and Investigation Logs as described in Section XII above.

10 3. All reports under this section shall be directed to: U.S. Equal Employment  
11 Opportunity Commission, Attn. Anna Y. Park, Regional Attorney, 255 E. Temple Street, 4th  
12 Floor, Los Angeles, CA 90012.

13 **XII.**

14 **COSTS OF ADMINISTRATION AND IMPLEMENTATION**  
15 **OF THE CONSENT DECREE**

16 Defendant shall bear all costs associated with its administration and implementation of its  
17 obligations under this Decree, including the costs of the Coordinator.

18 **XIII.**

19 **COSTS AND ATTORNEYS' FEES**

20 Each party shall bear its own costs of suit and attorneys' fees.

21 **XIV.**

22 **MISCELLANEOUS PROVISIONS**

23 A. During the term of this Consent Decree, Defendant shall provide any potential  
24 successor-in-interest or prospective purchaser with a copy of this Consent Decree within a  
25 reasonable time of not less than thirty (30) days prior to the execution of any agreement for  
26 acquisition or assumption of control of any or all of Defendant's facilities, or any other material  
27 change in corporate structure, and shall simultaneously inform the EEOC of same.  
28

1           B.       During the term of this Consent Decree, Defendant and its successors shall assure  
2       that each of its affiliates, officers, managers and supervisors is aware of any term(s) of this  
3       Decree which may be related to his/her job duties.

4           C.       Unless otherwise stated, all notices, reports and correspondence required under  
5       this Decree shall be delivered to the attention of the Regional Attorney, Anna Y. Park, U.S.  
6       Equal Employment Opportunity Commission, Los Angeles District Office, 255 E. Temple St.,  
7       4<sup>th</sup> Fl., Los Angeles, CA. 90012.

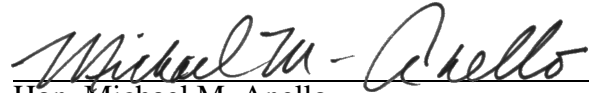
8           D.       The parties agree to entry of this Decree and judgment subject to final approval by  
9       this Court.

**ORDER**

**GOOD CAUSE** appearing, the Court **APPROVES** the provisions of the foregoing  
Consent Decree and hereby **ORDERS** compliance with all provisions thereof.

**IT IS SO ORDERED.**

Date: October 7, 2014

  
Hon. Michael M. Anello  
United States District Judge